

OFFICE OF THE ELECTRICITY OMBUDSMAN

(A Statutory Body of Govt. of NCT of Delhi under the Electricity Act of 2003)

B-53, Paschimi Marg, Vasant Vihar, New Delhi-110057

(Phone-cum-Fax No.: 011-41009285)

Appeal No. 35/2021

(Against the CGRF-BYPL's order dated 15.05.2021 in Complaint No. 31/2021)

IN THE MATTER OF

Shri Naveen Arora

Vs.

BSES Yamuna Power Limited

ORDER

Date of Order: 15.12.2021

1. The appeal No. 35/2021 has been filed by Shri Naveen Arora, against the order of the Forum (CGRF-BYPL) dated 15.05.2021 passed in Complaint No. 31/2021. The issue concerned in the Appellant's grievance is regarding non-release of new electricity connection by the Discom (Respondent) at his shop No. 352 B, Gali No. 9, Mani Ram Mandir Road, Bhola Nath Nagar, Shahadara, Delhi - 110032, basically on account of the fact that the height of the building is more than 15 meters and therefore as per the DERC guidelines 'Fire Clearance Certificate' is required and in addition to above the said premises where new connection is applied for is appearing in the objection list of EDMC (East Delhi Municipal Corporation)

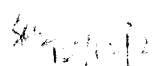
2. Since the Discom was not releasing the electricity connection to the Appellant, he approached the CGRF for resolution of his grievance. The CGRF heard the complaint of the Appellant and decided the case vide its order dated 15.05.2021, wherein the Discom was directed as under:

“That the Respondent is directed to release the connection to the complainant once the complainant fulfills the requirement of DERC Supply Code 2017 for release of new connection.”

3. Since the Appellant was not satisfied with the decision of the CGRF, he has preferred this appeal on the grounds that the CGRF has not taken cognizance of number of issues, as raised by him, while deciding his complaint. The appeal was duly admitted for examination and consideration and the Discom was asked to submit their remarks/counter statement on the issue supported by copies of relevant documents, etc., with a copy to the Appellant. However, the comments on the appeal were not received and instead the Discom vide e-mail dated 07.12.2021 submitted a copy of the withdrawal letter as submitted by the Appellant in the subject cited matter. As per the withdrawal letter, the Appellant had submitted that he was called by the Discom to tell him some deficiencies in the papers submitted by him for release of the new electricity connection. He accordingly made up the deficiencies in his application and therefore now the Discom is ready to release the electricity connection to him. He further added that in view of above, he wants to withdraw the subject cited appeal.

The above statement of the Appellant regarding withdrawal of the appeal was later on also got confirmed from him on phone by this office, wherein he again confirmed that the said withdrawal letter has been submitted by him, his meter against the new electricity connection already stands installed and his grievance has now been resolved. Accordingly the request of the Appellant to withdraw the appeal is hereby accepted.

In view of above, the appeal stands disposed of as withdrawn.


(S.C.Vashishta)
Electricity Ombudsman
15.12.2021